



VERDA HEALTH PLAN OF TEXAS – MEDICARE ADVANTAGE

Questions regarding the MEMBERS Benefits Package contact VERDA Health: 877-933-6767

Claims payment for Medicare Advantage members:

Use Provider Portal to verify eligibility and claims payor: <https://integranet.quickcap.net/>

- Verify provider network status with IntegraNet visit our [Directory :: IntegraNet Health](#) on our website
- Timely filing for In-Network providers: 95 days from date of service

CLAIMS PORTAL

- ❖ Submit claims electronically
- ❖ Check the status of an existing claim
- ❖ Download EOP’s and/or 835 remittances
- ❖ Check eligibility
- ❖ Available to Network and Non-Network providers

Self-Register: <https://integranet.quickcap.net/>

Additional claims information – including the Enrollment Packet: <https://www.integranethealth.com/>

PAPER CLAIMS

- ✓ Original, red and white CMS-1500 or CMS 1450 with black machine printed text
- ✓ Attachments must be on 8.5”x11” paper accompanied by valid claim form
- ✓ No photocopies or altered claims will be accepted

HOW TO SUBMIT A NEW CLAIM, CORRECTED CLAIM, OR RESUBMIT A CLAIM

Paper Claim	Electronic Claim	Payor ID
IntegraNet Health c/o VERDA P.O. Box 7540 Houston, TX 77008-9998	Provider Portal https://integranet.quickcap.net/	Payor ID=INET1 Clearinghouse: VisibilEdi.com *Contact your clearing house for variations of this payor ID

Provider Demographics/Customer Service Questions:

Submit a ticket through our ticket system under the Customer Service Module. <https://integranet.quickcap.net/>
Claims Processing Department Customer Service: 832-320-7220

**DO NOT SUBMIT PAPER/ELECTRONIC CLAIMS TO APPEAL AND RECONSIDERATIONS
THESE WILL NOT BE PROCESSED FOR PAYMENT
Appeals and Reconsiderations (also see Appeals FAQ): Fax (800)-783-9885**

PRIOR AUTHORIZATION

Not all services require precertification. For services/procedures that require precertification from IntegraNet or for a specific code to determine if precertification is needed (or not) use the precertification lookup tool online at [Prior Authorization Requirements :: IntegraNet Health](#). For additional questions please call: 281-447-6800